- How do I pair my remote?
 - To pair a remote with the Lumina, turn the panel on and turn the remote on before holding the 'C/F' and the 'MODE' buttons simultaneously until you hear a long beep sound. This must be done within a minute of turning the panel on. Multiple heaters can connect to a single controller.
- How can I control the lighting?
 - Using the left side of the controller, pressing the on button will turn the LED lights ON/OFF and the +/- buttons above and below it will control the brightness.
- How do I control the heat?
 - Using the bottom of the remote, the power button will turn the heater ON/OFF and the '^'/'v' buttons will change the target temperature to be reached. Doing this will not counteract any set programming.
- How do I set a favourite temperature?
 - Hold FAV for 3-5 seconds until the set temperature flashes, then press the '^'/'v' buttons to choose a favourite temperature.
- How do I set the time?
 - Hold the 'TIME' button for 3-5 seconds to set the year, month, date and time.
- How do I activate the lock?
 - Hold 'LOCK' for 3-5 seconds to lock/unlock all buttons on the thermostat.
- How do I change from °C to °F?
 - By pressing the "C/"F" button, the thermostat's temperature display will change between degrees Celsius and degrees Fahrenheit.
- How can I program my heater for a daily basis?
 - The Lumina's thermostat is capable of programming the times to turn on and the temperatures to reach at that time, over the course of a day. Press the 'MODE' and 'TIME' buttons simultaneously, so that 1...7 appears on the remote and now hold the 'MODE' button to activate the programming mode.

Hold the 'SET' button for 3-5 seconds until 'MON' flashes on the screen and use the arrow buttons to adjust the starting time for program 1. Once this has been chosen, press 'SET' and now select the time for program 1 to turn off. Press set once again and now use the arrows to choose the temperature for program 1.

Press set once more before repeating everything for program 2, and both programs will repeat daily.

- How can I program my heater for a whole week and weekend?
 - On the thermostat, press 'MODE' and 'TIME' simultaneously so that 5+2 appears. Hold 'SET' for 3-5 seconds, ensuring that the weekdays are displayed on the screen. Now set the times

and temperatures, pressing 'SET' in-between all settings to confirm, for each weekday's 4 programs.

After setting program 4, press 'SET' to bring up 'SAT' and 'SUN' before setting all 4 programs for the weekend, the exact same way.

- How can I fit my panel to the ceiling?
 - 1. To install a Lumina ceiling panel, mark the 4 points (on the brackets) onto the ceiling and drill them with an 8mm rotary bit.
 - 2. Mount the hanging units to these points using screws.
 - 3. Hook the back of the panel's frame round the long sides of the mounting units, one side at a time.